



Ngunya Jarjum Aboriginal Child & Family Network

PO Box 580, 70 Carrington Street, LISMORE NSW 2480

Phone. (02) 6626 3700 | Fax. (02) 6622 5500

After Hours: 1800 822 863



Balaa Referral Form

AGENCY DETAILS	
Agency Name:	
Staff Member:	
Contact Number:	
Email Address:	

CHILD/YOUNG PERSON/S DETAILS	
CYP Name/s:	DOB:

PARENT OR CARER/GIVER DETAILS	
Carer Name:	
Address:	
Carer Number:	
Phone number:	

CASEWORK SUPPORT SERVICES	
Services Offered <i>(tick box of relevant service required)</i>	Cost of Service
<input type="checkbox"/> Respite Placement (more than one day) <ul style="list-style-type: none"> <input type="checkbox"/> Day time only <input type="checkbox"/> Night time only 	As per DCJ CSS price guide
<input type="checkbox"/> Supervised Contact	As per DCJ CSS price guide
<input type="checkbox"/> Transport	As per DCJ CSS price guide
<input type="checkbox"/> Aboriginal Youth Mentoring	As per DCJ CSS price guide
<input type="checkbox"/> Aboriginal Cultural Support Planning	Request quote (obligation free)
<input type="checkbox"/> Locating Gumaguy (Family Finding)	Request quote (obligation free)
<input type="checkbox"/> Consultation for Aboriginal Placement or Casework	Request quote (obligation free)
<input type="checkbox"/> Adolescent / Parent-Carer Mediation Services	Request quote (obligation free)
<input type="checkbox"/> Relative / Kinship carer assessment	Request quote (obligation free)
<input type="checkbox"/> Other:	Request quote (obligation free)

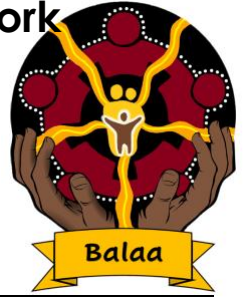


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Detail of referral:

Please complete details of your referral here (refer to service summaries below):



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SUMMARY OF SERVICES	
<p>Respite Placement</p>	<p>Respite care for short periods of time, such as school holidays, weekends or for short periods during the week. This service includes a written report.</p> <p>Daytime respite: Available as per the CSS Schedule of service – 8:30am to 7pm. Overnight respite: Available as per the CSS schedule of service – 6pm to 8:30am.</p> <p>Time limited service which can be accessed on regular occasion to support children and young people as well as their caregivers in placement.</p> <p><i>*Note – Respite service referrals will not be considered appropriate for emergency placement purposes, only as planned short term placement support.</i></p>
<p>Family Time (Supervised Contact)</p>	<p>This service is available to children and families of all ages to maintain and build relationships with immediate, as well as extended family members such as grandparents, cousins, aunts and uncles when there are concerns about child safety.</p> <p>In all situations staff take a non-judgemental approach while always ensuring a safe environment for children/young people. Our staff plan the visits with family, have a significant set of skills to ensure that visits are interactive and purposeful for children and their family experience.</p> <p>This service includes a written report on the event of family time.</p>
<p>Transport</p>	<p>Supervised transport is the provision of an appropriately trained worker to transport and/or supervise a child/ren or young person/s for a variety of activities including (but not restricted to): attend appointments, getting to school, sport events, movement between placement etc..</p>
<p>Aboriginal Youth Mentoring</p>	<p>One on one individual support to a child or young persons. Includes agreed schedule to follow by all parties involved. Provide written reports and individual assessments at the end of scheduled visits. Mentors will:</p> <ul style="list-style-type: none"> • Help the young person achieve their goal • Help the young person improve in school



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	<ul style="list-style-type: none"> • Nurture the young person’s self-confidence • Listen to the young person and help solve problems • Introduce the young person to new ideas and opportunities • Connect and maintain young persons to culture and heritage with regards to identity and family genealogy • Maintain confidentiality of our relationship • Provide weekly feedback regarding their mentorship contact, progress and experience to the client via an email following each session
<p>Aboriginal Cultural Support Planning</p>	<p>Aboriginal Case Planning is the case management practice of meeting an Aboriginal child’s need for safety, stability and cultural continuity with a focus on permanency. Ngunya Jarjum provide cultural planning which:</p> <ul style="list-style-type: none"> • Identifies the cultural needs of the child or young person • Outlines how a child or young person is going to be immersed in their culture to maintain and support their cultural identity, language, spirituality and religion, connection and sense of belonging to family, community, Country and culture • Helps ensure that important cultural and family information is maintained for any child who is too young to contribute to their own cultural support plan or for a child who does not want to identify with their community or culture • Includes information that should inform ongoing practices and processes related to cultural support planning, life story work and sustained casework for the child/young person.
<p>Locating Gumaguy (Family Finding)</p>	<p>Our service seeks out, locates and establishes a network of family members who can become a firm source of emotional, and practical support to children and youth.</p> <p>The service explores both maternal and paternal family of the child, as well as assists a child or young person to reconnect with family in line with OCG Standards 4 and 5.</p> <p>Fee includes locating estranged family and report as well as a reviewed genogram. 1-3 months of intensive effort to locate and incorporate family into the life of the child or young person.</p> <p>*Note: Excessive travel to facilitate family connection may incur additional fee.</p>



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<p>Aboriginal Consultation for case planning</p>	<p>Consultation with Aboriginal community about the needs of Aboriginal children at risk of serious harm is critical to obtaining information to support your assessment of a child’s needs and identify connections to extended family to support you in decision making for the permanency outcome of a child or young person.</p> <p>Through consultation, families are supported in case planning by Aboriginal Community Facilitators through Aboriginal Family-led Decision Making processes. Ngunya Jarjum are able to assist you to connect with families and communicate safety and risk concerns that the child is living within.</p> <p>Ngunya Jarjum offer Caseworkers with strong connections across most of the Far North Coast and other locations in NSW. We offer through consultation, our community networks and understanding of culturally safe community organisations to support your casework within the family.</p>
<p>Adolescent / Parent-Carer Mediation Services</p>	<p>Adolescents is a difficult and stressful time for our youth. We offer a structured mediation service for Aboriginal youth and their parent or caregiver to support placement of children when living at home or in a care arrangement.</p> <ul style="list-style-type: none"> • Trained facilitator in adolescent mediation (Fighting Fair) • Resolve communication differences between caregivers and youth • Teach youth to communicate their needs in a purposeful manner • Nurture the young person’s self-confidence • Listen to the young person and help solve problems <p>Encourage caregivers to hear the needs of youth</p>

What next ?

Send the completed form with necessary information to: Intake@ngunyajarjum.com

If additional information is required to provide a quote for service, our Intake worker will contact you to gather additional information.

Our team will then provide you with quote for service. On your written acceptance of the quote, Ngunya Jarjum will allocate a worker and provide you with details for the Manager overseeing your referral.

Any questions or requests for Services not listed above – please contact Michelle Rogers, Programs Manager on 02 6626 3700.